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File 7:Social SciSearch(R) 1972-2005/Jan W1  
(c) 2005 Inst for Sci Info

Set	Items	Description
S1	6970	(ONLINE OR ON()LINE OR ELECTRONIC? OR AUTOMATE? OR COMPUTE-RI?) (5N) (APPOINTMENT? OR SCHEDULING OR SCHEDULE? OR CALENDAR?)
S2	10	S1 (5N) ((INTERNET()SERVICE OR SERVICE) () PROVIDER? OR PROVIDER? OR WEBHOST? OR WEB()HOST? OR ISP)
S3	815	(UN OR NON) (3N)REGISTER?
S4	62416	LIMIT?(3N) (BASIS OR TIME OR TIMES OR DURATION? OR PERIOD OR PERIODS)
S5	1811	(ELECTRONIC? OR AUTOMATE? OR COMPUTERI?) (3N) (NOTIFICATION? OR NOTICE OR NOTICES OR ANNOUNCEMENT? OR NOTIFY? OR CONFIRM? - OR ACKNOWLEDG?)
S6	2	ACCELA()COM? OR .ACCELA.COM?.
S7	739	AU=(TAM, T? OR TAM T? OR MOK, R? OR MOK R? OR LUK, S? OR L-UK S?)
S8	0	S2 AND (S3 OR S4 OR S5)
S9	6	S2 NOT PY>1999
S10	42	S1 AND (S3 OR S4 OR S5)
S11	112	S1 AND ((INTERNET()SERVICE OR SERVICE) () PROVIDER? OR PROVIDER? OR WEBHOST? OR WEB()HOST? OR ISP)
S12	0	S11 AND (S3 OR S4 OR S5)
S13	0	S10 AND ((INTERNET()SERVICE OR SERVICE) () PROVIDER? OR PROVIDER? OR WEBHOST? OR WEB()HOST? OR ISP)
S14	15	((INTERNET()SERVICE OR SERVICE) () PROVIDER? OR PROVIDER? OR WEBHOST? OR WEB()HOST? OR ISP) (3N) (S3 OR S4 OR S5)
S15	15	S14 NOT S9
S16	7	S15 NOT PY>1999
S17	5	RD (unique items)
S18	0	S6 NOT PY>1999
S19	0	S7 AND (S1 OR S3 OR S4 OR S5)

9/5/1 (Item 1 from file: 256)  
DIALOG(R)File 256:TecInfoSource  
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00121477 DOCUMENT TYPE: Review

PRODUCT NAMES: vJungle (784494)

TITLE: Big Helpings for Small Business: vJungle offers low-cost online...  
AUTHOR: Donahue, Sean  
SOURCE: Business 2.0, p60(2) Feb 2000  
ISSN: 1080-2681  
HOMEPAGE: <http://www.business2.com>

RECORD TYPE: Review  
REVIEW TYPE: Product Analysis  
GRADE: Product Analysis, No Rating

vJungle.com's vJungle, a startup that provides a system of Web-based communication and collaboration applications, aims to assist small businesses in managing their back-end applications. Founded by Deepak Amin, one of the designers of Microsoft Internet Explorer, vJungle provides Web hosting, free e-mail, online calendars, and file sharing. Amin knows that small companies want the same high quality tools available to large corporations and do not want to use free e-mail that screams 'free' to the recipient. vJungle obtained \$3 million in venture capital, and the site was up and running in under five months. vJungle has 2,000 customers and will have an official launch and initial marketing campaign in February 2000. An investor lauds Amin for his energy level and regards Amin's Microsoft background as an important plus for any vendor entering a highly competitive market. Any company can use vJungle's services, but the first group of users is expected to be companies with 25 or fewer employees. E-mail will be branded in the company's name, rather than the name of an Internet service provider (ISP) or free e-mail service provider. Users can create homepages using vJungle's setup system or host their extant Web sites at no cost. Amin says the greatest benefit of vJungle is the ability to obtain all communication services from one Web site. For instance, accounting services will synchronize with a client calendar and e-mail system to send bill payment reminders or overdue notices.

COMPANY NAME: vJungle.com Inc (672611)  
SPECIAL FEATURE: Screen Layouts  
DESCRIPTORS: E-Mail; Portals; Small Business; Software Marketing; Web Hosting  
REVISION DATE: 20010430

9/5/2 (Item 2 from file: 256)  
DIALOG(R)File 256:TecInfoSource  
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00118325 DOCUMENT TYPE: Review

PRODUCT NAMES: TimeDance (768693)

TITLE: Time Dance a Time-Saver For Corporate Schedules  
AUTHOR: Johnson, Amy Helen  
SOURCE: Computerworld, v33 n31 p54(4) Aug 2, 1999  
ISSN: 0010-4841  
HOMEPAGE: <http://www.computerworld.com>

RECORD TYPE: Review  
REVIEW TYPE: Product Analysis  
GRADE: Product Analysis, No Rating

Time Dance, a **provider** of **online scheduling** services, allows individuals to **schedule** group meetings through its Web site, while keeping and updating a preferred personal calendar system. Most companies use desktop software packages for scheduling and calendaring, including Microsoft Outlook, Lotus Development's cc:Mail, and Novell's GroupWise, all of which provide a scheduling feature, but require each potential attendee to use the same software. Mark Lazar, CEO and president of Time Dance, and Mark Drummond, CTO, decided that a service that separates calendaring from scheduling could make meeting information available to any user with Internet access. However, in the corporate environment, data must be protected with security and privacy features, so Time Dance's penetration of company firewalls is limited to an e-mail message or an HTTP Web protocol request. All processing occurs on Time Dance's servers, which are in an undisclosed location and guarded by advanced, sophisticated security technology, such as handprint entry keys. When all prospective attendees have responded with a preferred, open time to an e-mail invitation from the meeting's planner, the planner is sent a summary and chooses the best option. Another e-mail is sent to announce the actual time and date of the planned meeting.

COMPANY NAME: TimeDance Inc (667447)  
SPECIAL FEATURE: Charts  
DESCRIPTORS: Internet Utilities; Meetings & Conventions; Personal Information Management; Scheduling  
REVISION DATE: 20021130

9/5/3 (Item 1 from file: 2)  
DIALOG(R)File 2:INSPEC  
(c) 2004 Institution of Electrical Engineers. All rts. reserv.

4789386 INSPEC Abstract Number: C9411-7104-037

Title: **Personal calendaring and group scheduling: an extension of the electronic mail system**

Author(s): Greenwood, E.

Author Affiliation: WordPerfect Corp., Orem, UT, USA  
p.385-7

Editor(s): Coleman, D.D.

Publisher: Morgan Kaufmann Publishers, San Mateo, CA, USA

Publication Date: 1992 Country of Publication: USA xv+543 pp.

Conference Title: Proceedings of Groupware '92

Conference Date: 2-5 Aug. 1992 Conference Location: San Jose, CA, USA

Language: English Document Type: Conference Paper (PA)

Treatment: Practical (P); Product Review (R)

Abstract: WordPerfect Corporation (WPCorp) is the **provider** of WordPerfect Office, an **electronic mail, calendaring and scheduling** product for various platforms. This paper examines the background of WP Office, its current functionality, and its strategic direction with regard to personal calendaring and group scheduling. (0 Refs)

Subfile: C

Descriptors: electronic mail; groupware; office automation; personal computing; scheduling; software packages

Identifiers: personal calendaring; group scheduling; electronic mail system; WordPerfect Corporation; WPCorp; WordPerfect Office; scheduling product; WP Office; strategic direction; groupware

Class Codes: C7104 (Office automation); C6150N (Distributed systems)

9/5/4 (Item 1 from file: 583)  
DIALOG(R)File 583:Gale Group Globalbase(TM)  
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06229680  
Sanderson chief's dilemma  
UK: NEW CHIEF AT SANDERSON ELECTRONICS  
Financial Times (FT) 17 Nov 1995 p.30  
Language: ENGLISH

UK computer and support services provider, Sanderson Electronics, has announced the appointment of computer industry veteran, Christopher Winn, to the post of chief executive. The appointment follows the decision of chairman, Paul Thompson, to split his role.  
(c) Financial Times 1995

COMPANY: SANDERSON ELECTRONICS

PRODUCT: Computer Services (7370);  
EVENT: Officers & Directors (54);  
COUNTRY: United Kingdom (4UK);

9/5/5 (Item 1 from file: 474)  
DIALOG(R)File 474:New York Times Abs  
(c) 2005 The New York Times. All rts. reserv.

07677624 NYT Sequence Number: 083402990406  
AMERICA ONLINE BUYS WHEN INC., AN INTERNET CALENDAR PROVIDER  
Reuters  
New York Times, Col. 1, Pg. 6, Sec. C  
Tuesday April 6 1999  
DOCUMENT TYPE: Newspaper JOURNAL CODE: NYT LANGUAGE: English  
RECORD TYPE: Abstract

ABSTRACT:

America Online acquires When Inc for undisclosed amount of its stock, move that will allow it to offer free Internet calendar and event-planning services to subscribers (M)

COMPANY NAMES: America Online; When Inc  
DESCRIPTORS: Computers and the Internet; Mergers, Acquisitions and Divestitures

9/5/6 (Item 1 from file: 6)  
DIALOG(R)File 6:NTIS  
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0763722 NTIS Accession Number: PB-295 021/0/XAB  
User's Guide for the Interactive Scheduling Program: Preliminary Calendar Version  
(Operational handbook Sep 76-Sep 77)  
Downey, P. J.  
Transportation Systems Center, Cambridge, MA.  
Sponsor: Urban Mass Transportation Administration, Washington, DC.  
Report No.: DOT-TSC-UMTA-77-43; UMTA-MA-06-0074-78-1  
Aug 78 30p  
Languages: English  
Journal Announcement: GRAI7917

Order this product from NTIS by: phone at 1-800-553-NTIS (U.S. customers); (703)605-6000 (other countries); fax at (703)321-8547; and email at orders@ntis.fedworld.gov. NTIS is located at 5285 Port Royal Road, Springfield, VA, 22161, USA.

NTIS Prices: PC A03/MF A01

Contract No.: DOT-MA-06-0074

The Office of Transportation Management of the Urban Mass Transportation Administration (UMTA), in conjunction with the Transportation Systems Center (TSC), designed and developed the Interactive Scheduling Program (ISP) to assist rail-transit operators in the scheduling of preventive maintenance. The ISP was first applied to the scheduling of warranty inspections for the new Light-Rail Vehicles (LRV's) acquired by the Massachusetts Bay Transportation Authority (MBTA). The warranty for these vehicles covers a 2-year period, and requires scheduled inspections every 45 days. While the ISP is designed for the LRV's, its scope could easily be broadened to aid any property with equipment whose maintenance is conducted on a calendar basis. This document describes the user's guide for the preliminary **calendar** version of an **ISP**. A **computerized scheduling** system is described that is designed to operate on a real-time or on-line basis. By utilizing a set of program commands, the user is allowed to enter and extract data relative to vehicle warranty scheduling. A scheduling algorithm was developed for this program which incorporates a variable work window whose purpose is to minimize fluctuations in the daily workload. This minimization results in less required manpower and overtime, therefore resulting in a reduced maintenance cost. The program operates on a five consecutive year span for the years between 1976 and 2000.

Descriptors: \*Rapid transit railways; \*Preventive maintenance; \*Scheduling; Data acquisition; Real time operations; Computer programming; User needs; Urban transportation

Identifiers: Fortran 4 programming language; NTISDOTUMT

Section Headings: 85C (Transportation--Metropolitan Rail Transportation); 85I (Transportation--Railroad Transportation); 91B (Urban and Regional Technology and Development--Transportation and Traffic Planning)

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17/5/1 (Item 1 from file: 2)

DIALOG(R)File 2:INSPEC

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5105058 INSPEC Abstract Number: C9512-6150N-082

**Title: Group management functions for realizing distributed TCCS**

Author(s): Nakano, N.; Ohta, K.; Watanabe, T.; Mizuno, T.

Author Affiliation: Mitsubishi Electr. Co. Ltd., Japan

Journal: Transactions of the Information Processing Society of Japan  
vol.36, no.8 p.2027-36

Publication Date: Aug. 1995 Country of Publication: Japan

CODEN: JSGRD5 ISSN: 0387-5806

Language: Japanese Document Type: Journal Paper (JP)

Treatment: Practical (P)

**Abstract:** The greater parts of TCCS's requirements are relating to the sharing method of the network resources among distributed nodes and/or application entities in co-operation manner, and performance management such as performance estimation and service monitoring of a server that reside in the application layer of the network. Also these functions can be elaborated as TCCA and its mechanisms within the upper layer independently of the lower layer and network management to realize TCCS as the quick-solution for the real time distributed system that is eager to use existing open network, including de facto standard hoping its improvements in multi-vendor connectivity and also its lower cost. This paper describes the proposal of soft TCCS mechanisms that mean to realize upper bound **time limited** application on the **provider** of any existing open network utilizing its transportation services. It includes first, the definition and formulation of TCCS Traffics based on their characteristics, second, the facilities of sharing mechanisms of the network resources and performance management of upper layer application entities like a server. These facilities restrict explicitly the usage of non-time assured networks for FA real time applications in the light traffic load to get the real-time response through it, and are valuable for avoiding malfunctions in such circumstances. (15 Refs)

Subfile: C

Descriptors: network operating systems; real-time systems

Identifiers: group management functions; distributed time critical communication architecture; sharing method; network resources; distributed nodes; application entities; performance management; performance estimation ; service monitoring; real time distributed system; time limited application

Class Codes: C6150N (Distributed systems software)

Copyright 1995, IEE

17/5/2 (Item 2 from file: 2)

DIALOG(R)File 2:INSPEC

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02776926 INSPEC Abstract Number: C87003531, D87000087

**Title: CD ROM: new light on data storage**

Author(s): Schmerken, I.

Journal: Wall Street Computer Review vol.3, no.12 p.36-45

Publication Date: Sept. 1986 Country of Publication: USA

CODEN: WSCRDQ ISSN: 0738-4343

Language: English Document Type: Journal Paper (JP)

Treatment: Applications (A); General, Review (G)

**Abstract:** Optical disk technology is the latest data storage medium sweeping the financial services industry. A single compact disk can hold up to 550000 characters or 550 megabytes. Patterned after the record industry's popular laser audio disk, compact disk technology with read only

memory (CD-ROM) is a publishing method widely gaining notice from electronic providers of securities market information because of its massive storage capacity and scanning speed of one to two seconds. A distinct disadvantage to CD-ROM is that the disk provides text a user can only read. For this reason, many financial institutions are finding the somewhat crudely named WORM (write once read only memory) technologies more appealing. To run a CD on a PC and screen its vast data collection requires specialized software. Therefore, developing software applications to massage financial databases is critical to the future of the CD-ROM. Despite the limitations of CD-ROM, financial database software vendors say that they are testing the technology. They plan to provide investment professionals with a total solution. (0 Refs)

Subfile: C D

Descriptors: finance; investment; optical disc storage

Identifiers: compact disk technology; data storage medium; read only memory; publishing; WORM technology; securities market information; CD ROM; financial institutions; write once read only memory; PC; massage financial databases; investment professionals

Class Codes: C5320K (Optical storage); C7120 (Finance); C7230 (Publishing and reproduction); D2050 (Financial applications); D2050F (Financial markets); D5040 (Supplies, stationery and storage media)

17/5/3 (Item 1 from file: 35)

DIALOG(R)File 35:Dissertation Abs Online

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0977835 ORDER NO: AAD87-26793

**THE INFLUENCE OF PUBLIC REIMBURSEMENT POLICY ON MENTAL HEALTH SERVICE DELIVERY**

Author: GIFFIN, PATRICIA ANN

Degree: PH.D

Year: 1987

Corporate Source/Institution: THE UNIVERSITY OF UTAH (0240)

Source: VOLUME 48/11-A OF DISSERTATION ABSTRACTS INTERNATIONAL.

PAGE 2833. 126 PAGES

Descriptors: EDUCATION, PSYCHOLOGY

Descriptor Codes: 0525

The influence of the implementation of a prepaid public reimbursement plan was explored in selected mental health treatment settings for chronically mentally ill clients. A sample of 770 chronically mentally ill clients was selected in one county mental health system to study the use of five treatment settings ranging along a continuum of inpatient institutional care through outpatient day care. Data over a four and one half year period from 1982 to mid 1986 were gathered for a longitudinal retroactive analysis of client records. Patterns of utilization in State hospital, acute inpatient, residential, day care, and outpatient treatment settings in the Salt Lake County Mental Health system were documented. Changes in the mental health service delivery system were measured. Results revealed increased costs during the time period in all treatment settings with the most noticeable amount for acute inpatient care and the least increase for outpatient services. Revenue to Salt Lake County Mental Health also increased, but reimbursement for services decreased from county and state sources and increased from the federal sources. Utilization of mental health services increased during this time for the overall population, but the sample of chronically mentally ill revealed a stable pattern in use of all five treatment settings.

Responses from Salt Lake County Mental Health service providers to a subjective questionnaire provided a qualitative facet which helped to evaluate the variety of social, political, and economic factors influencing

the treatment of the chronically mentally ill during this time period .  
**Providers** ranked **limited** availability of State hospital beds, Medicaid coverage for day care treatment settings, and the emphasis by the Salt Lake County Mental Health system on less restrictive treatment settings than inpatient care as the primary factors influencing treatment of the chronically mentally ill.

The findings of this study documented a trend toward increased utilization of residential and day care treatment settings by the chronically mentally ill, yet utilization of the inpatient and State Hospital settings was not decreased. Although the specific effect of the prepaid reimbursement policy was confounded by a variety of other social, political, and economic factors, the opinions of the clinicians in the mental health system were that system and reimbursement factors were very important. (Abstract shortened with permission of author.)

17/5/4 (Item 1 from file: 34)

DIALOG(R)File 34:SciSearch(R) Cited Ref Sci  
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07385641 Genuine Article#: 159EB Number of References: 36

**Title: Treating depression in staff-model versus network-model managed care organizations**

Author(s): Meredith LS (REPRINT) ; Rubenstein LV; Rost K; Ford DE; Gordon N ; Nutting P; Camp P; Wells KB

Corporate Source: RAND CORP,1700 MAIN ST/SANTA MONICA//CA/90407 (REPRINT)

Journal: JOURNAL OF GENERAL INTERNAL MEDICINE, 1999, V14, N1 (JAN), P39-48

ISSN: 0884-8734 Publication date: 19990100

Publisher: BLACKWELL SCIENCE INC, 350 MAIN ST, MALDEN, MA 02148

Language: English Document Type: ARTICLE

Geographic Location: USA

Subfile: CC CLIN--Current Contents, Clinical Medicine;

Journal Subject Category: MEDICINE, GENERAL & INTERNAL

Abstract: OBJECTIVE: To compare primary care providers' depression-related knowledge, attitudes, and practices and to understand how these reports vary for providers in staff or group-model managed care organizations (MCOs) compared with network-model MCOs including independent practice associations and preferred provider organizations.

DESIGN: Survey of primary care providers' depression-related practices in 1996,

SETTING AND PARTICIPANTS: We surveyed 410 providers, from 80 outpatient clinics, in 11 MCOs participating in four studies designed to improve the quality of depression care in primary care.

MEASUREMENTS AND MAIN RESULTS: We measured knowledge based on depression guidelines, attitudes (beliefs about burden, skill, and barriers) related to depression, and reported behavior. Providers in both types of MCO are equally knowledgeable about treating depression (better knowledge of pharmacologic than psychotherapeutic treatments) and perceive equivalent skills in treating depression. However, compared with network-model providers, staff/group-model providers have stronger beliefs that treating depression is burdensome to their practice. While more staff/group-model providers reported time limitations as a barrier to optimal depression treatment, more network-model providers reported limited access to mental health specialty referral as a barrier. Accordingly, these staff/group-model providers are more likely to treat patients with major depression through referral (51% vs 38%) or to assess but not treat (17% vs 7%), and network-model providers are more likely to prescribe antidepressants (57% vs 6%) as first-line treatment.



CONCLUSIONS: Whereas the providers from staff/group-model MCOs had greater access to and relied more on referral, the providers from network-model organizations were more likely to treat depression themselves. Given varying attitudes and behaviors, improving primary care for the treatment of depression will require unique strategies beyond enhancing technical knowledge for the two types of MCOs.

Descriptors--Author Keywords: depression ; knowledge ; attitudes ; practice ; primary care ; managed care

Identifiers--KeyWord Plus(R): HEALTH-MAINTENANCE-ORGANIZATIONS; UNITED-STATES; PHYSICIANS; SYSTEM; PLANS; DISORDERS; ATTITUDES; BEHAVIOR; SERVICES; QUALITY

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JOHNSTONE PM, 1995, V40, P304, BEHAV SCI  
KERR EA, 1995, V123, P500, ANN INTERN MED  
KERR EA, 1996, V276, P1236, JAMA-J AM MED ASSOC  
KESSLER RC, 1994, V51, P8, ARCH GEN PSYCHIAT  
KLEINMAN LC, 1997, V278, P497, JAMA-J AM MED ASSOC  
LONDON BE, 1998, V279, P1377, JAMA-J AM MED ASSOC  
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VELOSKI J, 1996, V276, P667, JAMA-J AM MED ASSOC  
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17/5/5 (Item 1 from file: 7)  
DIALOG(R)File 7:Social SciSearch(R)  
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02766235 Genuine Article#: RD807 Number of References: 9

Title: QUALITY OF PRIMARY OUTPATIENT SERVICES IN DAR-ES-SALAAM - A  
COMPARISON OF GOVERNMENT AND VOLUNTARY PROVIDERS

Author(s): KANJI N; KILIMA P; LORENZ N; GARNER P

Corporate Source: UNIV LIVERPOOL, LIVERPOOL SCH TROP MED, INT HLTH  
DIV, PEMBROKE PL/LIVERPOOL L3 5QA/ENGLAND/; UNIV LIVERPOOL, LIVERPOOL

SCH TROP MED,INT HLTH DIV,PEMBROKE PL/LIVERPOOL L3 5QA//ENGLAND/  
Journal: HEALTH POLICY AND PLANNING, 1995, V10, N2 (JUN), P186-190  
Language: ENGLISH Document Type: ARTICLE  
Subfile: SocSearch; CC SOCS--Current Contents, Social & Behavioral Sciences  
Journal Subject Category: HEALTH POLICY & SERVICES

Abstract: This study aimed to test whether voluntary agencies provide care of better quality than that provided by government with respect to primary curative outpatient services in Dar-es-Salaam. All non-government primary services were included, and government primary facilities were randomly sampled within the three districts of the city. Details of consultations were recorded and assessed by a panel who classed consultations as adequate, inadequate but serious consequences unlikely, and consultations where deficiencies in the care could have serious consequences. Interpersonal conduct was assessed and exit interviews were conducted. The study found that government **registers** of non-government 'voluntary' **providers** actually contained a high proportion of for-profit private providers. Comparisons between facilities showed that care was better overall at voluntary providers, but that there was a high level of inadequate care at both government and non-government providers.

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GILSON L, 1992, THESIS U LONDON  
KANJI N, 1992, QUALITY PRIMARY CURA  
MBURU F, 1990, AVAILABILITY DETERMI

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File 344:Chinese Patents Abs Aug 1985-2004/May  
(c) 2004 European Patent Office  
File 347:JAPIO Nov 1976-2004/Aug(Updated 041203)  
(c) 2004 JPO & JAPIO  
File 350:Derwent WPIX 1963-2005/UD,UM &UP=200501  
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File 348:EUROPEAN PATENTS 1978-2005/Jan W01  
(c) 2005 European Patent Office  
File 349:PCT FULLTEXT 1979-2002/UB=20041230,UT=20041223  
(c) 2004 WIPO/Univentio  
File 331:Derwent WPI First View UD=200501  
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File 371:French Patents 1961-2002/BOPI 200209  
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Set	Items	Description
S1	3490	(ONLINE OR ON()LINE OR ELECTRONIC? OR AUTOMATE? OR COMPUTE-RI?) (5N) (APPOINTMENT? OR SCHEDULING OR SCHEDULE? OR CALENDAR?)
S2	40	S1(5N) ((INTERNET()SERVICE OR SERVICE) () PROVIDER? OR PROVIDER? OR WEBHOST? OR WEB()HOST? OR ISP)
S3	4126	(UN OR NON) (3N) REGISTER?
S4	211234	LIMIT?(3N) (BASIS OR TIME OR TIMES OR DURATION? OR PERIOD OR PERIODS)
S5	4442	(ELECTRONIC? OR AUTOMATE? OR COMPUTERI?) (3N) (NOTIFICATION? OR NOTICE OR NOTICES OR ANNOUNCEMENT? OR NOTIFY? OR CONFIRM? - OR ACKNOWLEDG?)
S6	3	ACCELA()COM? OR .ACCELA.COM?.
S7	187	AU=(TAM, T? OR TAM T? OR MOK, R? OR MOK R? OR LUK, S? OR L-UK S?)
S8	1	S2 AND S3
S9	16	S2 AND (S4 OR S5)
S10	10	S9 AND IC=G06F
S11	10	S10 NOT S8
S12	109	(INTERNET()SERVICE() PROVIDER? OR SERVICE() PROVIDER? OR PROVIDER? OR WEBHOST? OR WEB()HOST? OR ISP) (5N) (S3 OR S4)
S13	108	S12 NOT (S8 OR S11)
S14	54	S13 AND IC=G06F
S15	11	S14 AND S5

8/3,K/1 (Item 1 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
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00751213

METHOD AND SYSTEM FOR TRADING INTELLECTUAL PROPERTIES AND SERVICES  
PROCEDE ET SYSTEME POUR LA COMMERCIALISATION DE DROITS DE PROPRIETE  
INTELLECTUELLE ET DE SERVICES

Patent Applicant/Assignee:

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(Residence), US (Nationality), (For all designated states except: US)

Patent Applicant/Inventor:

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XIA Chun, 3003 Country Club Court, Palo Alto, CA 94034, US, US  
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Legal Representative:

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200063807 A2 20001026 (WO 0063807)

Application: WO 2000US10058 20000414 (PCT/WO US0010058)

Priority Application: US 99129589 19990416

Designated States:

(Protection type is "patent" unless otherwise stated - for applications  
prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE DK DM DZ EE ES  
FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU  
LV MA MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT  
TZ UA UG US UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 8348

Fulltext Availability:

Detailed Description

Claims

Detailed Description

... includes providing a channel for the  
online service.

According to one aspect, the method includes **scheduling** an **appointment**  
for the **online** service; and informing the **service provider** and  
client of the appointment.

According to one aspect, the method includes receiving a deposit...File  
Details

Submit If Current 0 Login first

Member 0 Jump to Member Submit

Submit **Non** - 0 **Register** - Member Profile Template

member 0 Same as Member Submit Template

Submit

Submit Member 0 Title...

Claim

... program product of claim 8, further comprising  
instructions operable to cause a programmable processor to:  
    **schedule an appointment** for the **online** service; and  
inform the **service provider** and client of the appointment.

10 The computer program product of claim 9, further comprising...

...providing a channel for the online service.

20 The method of claim 19, further comprising:  
    **scheduling an appointment** for the **online** service; and  
informing the **service provider** and client of the appointment.

21 The method of claim 20, further comprising:  
receiving a...

11/3,K/1 (Item 1 from file: 348)  
DIALOG(R)File 348:EUROPEAN PATENTS  
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00703984

Methods for resource assignment and scheduling  
Verfahren zur Zuteilung und zum Planen von Betriebsmitteln  
Procedes d'allocation et de planification de ressources

PATENT ASSIGNEE:

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states:- all)

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Collins, John E., c/o Minnesota Mining and, Manuf. Co., 2501 Hudson Road,  
P.O. Box 33427, Saint Paul, Minnesota 55133-3427, (US)

LEGAL REPRESENTATIVE:

Hilleringmann, Jochen, Dipl.-Ing. et al (60352), Patentanwalte von  
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, (DE)

PATENT (CC, No, Kind, Date): EP 669586 A2 950830 (Basic)  
EP 669586 A3 960417  
EP 669586 B1 000830

APPLICATION (CC, No, Date): EP 95102556 950223;

PRIORITY (CC, No, Date): US 201664 940225

DESIGNATED STATES: DE; FR; GB; IT

INTERNATIONAL PATENT CLASS: G06F-017/60

ABSTRACT WORD COUNT: 218

NOTE:

Figure number on first page: 2

LANGUAGE (Publication,Procedural,Application): English; English; English

FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS B	(English)	200035	1964
CLAIMS B	(German)	200035	1862
CLAIMS B	(French)	200035	2219
SPEC B	(English)	200035	15625
Total word count - document A			0
Total word count - document B			21670
Total word count - documents A + B			21670

INTERNATIONAL PATENT CLASS: G06F-017/60

11/3,K/2 (Item 1 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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01111940 \*\*Image available\*\*

ONLINE SHOPPING SYSTEM

SYSTEME D'ACHATS EN LIGNE

Patent Applicant/Assignee:

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(Residence), US (Nationality)

Inventor(s):

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KEYS Kimberly S, 27467 Upper Cold Springs Gulch Rd., Golden, CO 80401, US

Legal Representative:

EBY C Richard (et al) (agent), Wood, Herron & Evans, L.L.P., 2700 Carew Tower, Cincinnati, OH 45202, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200434189 A2-A3 20040422 (WO 0434189)

Application: WO 2003US31300 20031003 (PCT/WO US03031300)

Priority Application: US 2002265614 20021007

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ

EC EE EG ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK

LR LS LT LU LV MA MD MG MK MN MW MX MZ NI NO NZ OM PG PH PL PT RO RU SC

SD SE SG SK SL SY TJ TM TN TR TT TZ UA UG UZ VC VN YU ZA ZM ZW

(EP) AT BE BG CH CY CZ DE DK EE ES FI FR GB GR HU IE IT LU MC NL PT RO SE

SI SK TR

(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 18086

Main International Patent Class: G06F-017/60

Fulltext Availability:

Detailed Description

Legal Status (Type, Date, Text)

...Before the expiration of the **time limit** for amending the claims and to be republished in the event of the receipt of...

Detailed Description

... sets of available service windows are provided to the customer. This added flexibility permits the **provider** of the **online** shopping system to better **schedule** and allocate resources.

In accordance with this embodiment, the invention provides an online shopping system...

11/3,K/3 (Item 2 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

(c) 2004 WIPO/Univentio. All rts. reserv.

01033043 \*\*Image available\*\*

**CALENDAR OVERLAYS**

**SUPERPOSITION DE CALENDRIERS**

Patent Applicant/Assignee:

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Patent Applicant/Inventor:

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RENNER Karl W (agent), Fish & Richardson P.C., 1425 K Street, NW, 11th

Floor, Washington, DC 20005-3500, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200363042 A2-A3 20030731 (WO 0363042)

Application: WO 2003US1345 20030117 (PCT/WO US03001345)

Priority Application: US 2002349251 20020118; US 2002283138 20021030

Parent Application/Grant:

Related by Continuation to: US 2002349251 20020118 (CON); US 2002283138  
20021030 (CON)

Designated States:

(Protection type is "patent" unless otherwise stated - for applications  
prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ  
EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR  
LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ OM PH PL PT RO RU SC SD SE SG  
SK SL TJ TM TN TR TT TZ UA UG US UZ VC VN YU ZA ZM ZW  
(EP) AT BE BG CH CY CZ DE DK EE ES FI FR GB GR HU IE IT LU MC NL PT SE SI  
SK TR  
(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG  
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW  
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 12355

Main International Patent Class: G06F-017/60

Fulltext Availability:

Detailed Description

Claims

Detailed Description

... event information may be updated. The second electronic calendar may  
be imported into the first **electronic** calendar.

A **notice** may be provided for an event in the accessed second electronic  
1 0 calendar. The in the second electronic calendar. An application may  
perform the accessing of the second **electronic** calendar and the **notice**  
may be provided based on a criterion determined using the application.  
Providing the notice may...in network, or some other network. An example  
follows..

The student may access a movies **calendar** 420 using an **online service**

**provider** ("OSP"). The movies **calendar** 420 may be maintained by a  
third party (e.g., a movie production company) to...notices set by an  
accessing party. In these implementations, the accessing entity sets its  
own **notices** using its **electronic** calendar application, and such  
notices are based on a criterion determined using the application. Using  
...

Claim

... 53 The method of claim 51 wherein an application performs the  
accessing  
of the second **electronic** calendar and the **notice** is provided based on  
a criterion determined using the application.

36

. The method of claim...

11/3,K/4 (Item 3 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00968436

HEALTHCARE SOLUTION SYSTEM

SYSTEME DE SOINS DE SANTE PAR L'INTERNET

Patent Applicant/Assignee:

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US, US (Residence), US (Nationality), (For all designated states except: US)

Patent Applicant/Inventor:

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GHOSH Prithwiraj, Flat No. 107 Building No. VI, Skyline City Apartments,  
Chandra Layout, Vijayanagar, Bangalore, Karnataka, IN, IN (Residence),  
IN (Nationality), (Designated only for: US)  
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Legal Representative:

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Philadelphia, PA 19103-7986, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 2002101622 A1 20021219 (WO 02101622)  
Application: WO 2001US18760 20010611 (PCT/WO US0118760)  
Priority Application: WO 2001US18760 20010611

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ  
EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR  
LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL  
TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW  
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR  
(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG  
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW  
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 11166

Main International Patent Class: G06F-017/60

International Patent Class: G06F-017/30 ...

... G06F-015/18

Fulltext Availability:

Detailed Description

Claims

Detailed Description

... still rely upon phone interactions between patients and a skilled medical operator to book the **appointments**. Even when medical **providers** use **electronic scheduling** systems, the systems may not integrate well into applications that come with healthcare Internet solutions. ... appointments between customers and a plurality of service providers, wherein at least some of the **service providers** have an **electronic scheduling** system. In one embodiment of the present ...least some of the service providers. The electronic interface includes a table that indicates which **service providers** have an **electronic scheduling** system that is available for automatic scheduling of appointments, and which **service providers** do not have an **electronic scheduling** system that is available for automatic scheduling of appointments. Preferably, the user interface is a...the table that an automatic

available for automatic scheduling of appointments;  
(b) upon request by a customer...perform  
a method farther comprising:  
(d) electronically forwarding the customer's appointment request from the  
**electronic interface** to the **electronic scheduling system** of the  
specified **service provider** and receiving back the service provider's  
response at ...manufacture of claim 26 wherein the table further  
includes one or more conditions for selected **service providers** which  
define when the **electronic scheduling system** of the respective  
**service provider** is available for automatic scheduling of  
appointments, and wherein step (b) further uses the conditions...  
manufacture of claim 26 wherein the second response does not indicate  
whether or not the **service provider** has an **electronic scheduling**  
system in communication with the **electronic interface**.

32 The article of manufacture of claim 26 wherein the electronic  
interface communicates with...

11/3,K/5 (Item 4 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00960288 \*\*Image available\*\*

**SYSTEM AND METHOD FOR MANAGING INTERACTIONS BETWEEN HEALTHCARE PROVIDERS  
AND PHARMA COMPANIES**

**SYSTEME ET PROCEDE DE GESTION DES ECHANGES ENTRE DES FOURNISSEURS DE SOINS  
DE SANTE ET DES ETABLISSEMENTS PHARMACEUTIQUES**

Patent Applicant/Inventor:

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, US (Nationality)

Legal Representative:

LETCHFORD John F (agent), Klehr, Harrison, Harvey, Branzburg & Ellers  
LLP, 260 South Broad Street, Philadelphia, PA 19102, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200293305 A2-A3 20021121 (WO 0293305)

Application: WO 2002US15219 20020514 (PCT/WO US02015219)

Priority Application: US 2001290901 20010515

Designated States:

(Protection type is "patent" unless otherwise stated - for applications  
prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ  
EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR  
LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ OM PH PL PT RO RU SD SE SG SI  
SK SL TJ TM TN TR TT TZ UA UG UZ VN YU ZA ZM ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 11213

Main International Patent Class: G06F-017/60

Fulltext Availability:

Detailed Description

Detailed Description

... FIGS. 3A- 4G. Upon enrollment or registration with the CME,  
the CME creates a personalized **electronic user appointment**

log for the healthcare provider . At step 18 the provider provides places, dates and times in his or her appointment...provider or his or her office manager. Additional confirmation may optionally be provided by automatic electronic mail or fax confirmation delivered by the CME to either or both of the healthcare provider and the Pharma...

11/3,K/6 (Item 5 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
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00954787 \*\*Image available\*\*

A DUPLICATING SWITCH FOR STREAMING DATA UNITS TO A TERMINAL  
COMMUTATEUR DE DUPLICATION POUR TRANSMISSION EN CONTINU D'UNITES DE DONNEES  
A UN TERMINAL

Patent Applicant/Assignee:

AMERICA ONLINE INC, 22000 AOL Way, Dulles, VA 20166, US, US (Residence),  
US (Nationality), (For all designated states except: US)

Patent Applicant/Inventor:

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Legal Representative:

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Washington, DC 20005-3500, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200288885 A2-A3 20021107 (WO 0288885)

Application: WO 2002US13362 20020430 (PCT/WO US0213362)

Priority Application: US 2001286964 20010430; US 2001893692 20010629; US  
2001343183 20011231

Parent Application/Grant:

Related by Continuation to: US 2001286964 20010430 (CON); US 2001893692  
20010629 (CON); US 2001343183 20011231 (CON)

Designated States:

(Protection type is "patent" unless otherwise stated - for applications  
prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ  
EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR  
LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ OM PH PL PT RO RU SD SE SG SI  
SK SL TJ TM TN TR TT TZ UA UG US UZ VN YU ZA ZM ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 12513

Main International Patent Class: G06F-013/00

International Patent Class: G06F-015/16 ...

Fulltext Availability:

Detailed Description

Legal Status (Type, Date, Text)

...Before the expiration of the **time limit** for amending the claims and to be republished in the event of the receipt of...

Detailed Description

... which content piece to package and/or transmit to a terminal. For example, an OSP ("**Online Service Provider**") may **schedule** a stream of data units to be transmitted to

11/3,K/7 (Item 6 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00811390 \*\*Image available\*\*

**SYSTEM FOR PROVIDING SERVICES THROUGH THE INTERNET**

**SYSTEME DE FOURNITURE DE SERVICES PAR L'INTERMEDIAIRE DE L'INTERNET**

Patent Applicant/Assignee:

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(Residence), US (Nationality), (For all designated states except: US)

Patent Applicant/Inventor:

LEWIN Asaf, Simtat Ha-Egoz 8, 42594 Nordia, IL, IL (Residence), IL  
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LEWIN Flora, Simtat Ha-Egoz 8, 42954 Nordia, IL, IL (Residence), IL  
(Nationality), (Designated only for: US)

KRISPIL Mordechai, Livneh Street 16, 44851 Alfey Menashe, IL, IL  
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Legal Representative:

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200144970 A2 20010621 (WO 0144970)

Application: WO 2000IL842 20001217 (PCT/WO IL0000842)

Priority Application: IL 133546 19991216

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ DE DK DM DZ EE  
ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT  
LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM  
TR TT TZ UA UG US UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 12312

Main International Patent Class: **G06F-017/60**

Fulltext Availability:

Detailed Description

Claims

Detailed Description

... salons, veterinarians, plumbers or technicians.

In addition, people book places for units on a resource- **limited** basis (such as lodging or golf courses).

Currently, customers usually schedule such appointments and events by...

...reservations, golf courts reservations, etc., but they do not address

the need of the business **provider** to manage his resources and **schedule online** , confirm/reject the reservation, or manage his customers and employees, they only focus on the...

Claim

... at least confirmation or rejection.

24 The system according to Claims 23 wherein said resource **limited** PoS being **time** -sharing based PoS and wherein said desired resource indication being timing indication.

25 The system...

11/3,K/8 (Item 7 from file: 349)

DIALOG(R) File 349:PCT FULLTEXT

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00764282 \*\*Image available\*\*

**SYSTEM AND METHOD FOR CONDUCTING WEB-BASED FINANCIAL TRANSACTIONS IN CAPITAL MARKETS**

**SYSTEME ET PROCEDE DESTINES A OPERER DES TRANSACTIONS FINANCIERES SUR LE MARCHE DES CAPITAUX VIA L'INTERNET**

Patent Applicant/Assignee:

INTEGRAL DEVELOPMENT CORPORATION, 2023 Stierlin Court, Mountain View, CA 94043, US, US (Residence), US (Nationality), (For all designated states except: US)

Patent Applicant/Inventor:

TOLAT Viral Vipin, 2148 Harkins Avenue, Menlo Park, CA 94025, US, US (Residence), US (Nationality), (Designated only for: US)

REES Stephen, Flat 2, The Oak, Knoll Hill, Sneyde Park, Bristol, BS9 1QU, GB, GB (Residence), GB (Nationality), (Designated only for: US)

SANDHU Harpal S, 669 Waverly Street, Palo Alto, CA 94301, US, US (Residence), US (Nationality), (Designated only for: US)

Legal Representative:

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200077709 A1 20001221 (WO 0077709)

Application: WO 2000US16526 20000613 (PCT/WO US0016526)

Priority Application: US 99139113 19990614; US 99162873 19991101

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AE AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE DK DM EE ES FI GB  
GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MD  
MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT UA UG US  
UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 25485

Main International Patent Class: G06F-017/60

Fulltext Availability:

Detailed Description

Legal Status (Type, Date, Text)

...Al Before the expiration of the **time limit** for amending the claims  
and to be republished in the event of receipt of  
amendments...

Detailed Description

... e-mail communication with Members,

I 0

Providers, and svstem administrators; chat with Members and **Providers** -,  
message boards; **calendaring** ; and paging.

**B. Automated Processing and Transferring of Financial Information**

The present embodiment of this invention supports financial transactions

...Price Request Message element 1835 describes a message used by the

CFOWeb System for semi- **automated** pricing to **notify** the Connect

Processor that a Member is

75

(ix) Price Response Message

Price Response Message element 1840 describes a message used by the

Connect Processor for semi- **automated** pricing to **notify** the CFOWeb

System that a Provider's internal system has calculated a price quote for

...Price Request Message 3340 is a message used by the CFOWeb System 3280

for semi- **automated** pricing to **notify** the Connect Processor 3275 that

a Member

8?

is requesting a price quote for a...

...Price Response Message 3345 is a message used by the Connect Processor

3275 for semi- **automated** pricing to **notify** the CFOWeb System 3280 that

a Provider's internal system has calculated a price quote...

11/3,K/9 (Item 8 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00761432

**METHODS, CONCEPTS AND TECHNOLOGY FOR DYNAMIC COMPARISON OF PRODUCT FEATURES  
AND CUSTOMER PROFILE**

**PROCEDES, CONCEPTS ET TECHNIQUE DE COMPARAISON DYNAMIQUE DE  
CARACTERISTIQUES D'UN PRODUIT ET DU PROFIL DES CONSOMMATEURS**

Patent Applicant/Assignee:

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Inventor(s):

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Legal Representative:

BRUESS Steven C (agent), Merchant & Gould P.C., P.O. Box 2903,

Minneapolis, MN 55402-0903, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200073958 A2 20001207 (WO 0073958)

Application: WO 2000US14459 20000524 (PCT/WO US0014459)

Priority Application: US 99320818 19990527

Designated States:

(Protection type is "patent" unless otherwise stated - for applications  
prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE DK DM DZ EE ES

FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU

LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR

TT TZ UA UG UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 151011

Main International Patent Class: G06F-017/60

Fulltext Availability:

Detailed Description

Detailed Description

... Web Architecture Framework is provided by eight of the services offered by Business I: Netra/ ISP Server Bundles, System

1 7

Management Tools, Business/Java Web Servers, News Server/Forum, Directory ...and longitudes of cities.

0 An object can represent user-defined data types such as **time** , angles, and complex numbers, or points on the plane.

With this enormous capability of an...a record be kept of changes thatfall beyond the capacity of the project at that **time** ?

Change Control tools can provide a vehicle for capturing good ideas. If the project does...Building - Test - Test execution, This interface relates to the actual Test Planning scripts for an **automated** script playback capability. The scripting tool can be call directly from the Test Planning tool...

11/3,K/10 (Item 9 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00761429

METHODS, CONCEPTS AND TECHNOLOGY FOR A VIRTUAL SHOPPING SYSTEM CAPABLE OF ASSESSING NEEDS OF A CUSTOMER AND RECOMMENDING A PRODUCT OR SERVICE BASED ON SUCH ASSESSED NEEDS

PROCEDES, CONCEPTS ET TECHNOLOGIE POUR SYSTEME D'ACHAT VIRTUEL CAPABLE D'EVALUER LES BESOINS D'UN CLIENT ET DE RECOMMANDER UN PRODUIT OU UN SERVICE SUR LA BASE DE CES BESOINS

Patent Applicant/Assignee:

ACCENTURE LLP, 100 South Wacker Drive, Chicago, IL 60606, US, US  
(Residence), US (Nationality)

Inventor(s):

GUHEEN Michael F, 2218 Mar East Street, Tiburon, CA 94920, US,  
MITCHELL James D, 3004 Alma, Manhattan Beach, CA 90266, US,  
BARRESE James J, 757 Pine Avenue, San Jose, CA 95125, US,

Legal Representative:

BRUESS Steven C (agent), Merchant & Gould P.C., P.O. Box 2903,  
Minneapolis, MN 55402-0903, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200073955 A2 20001207 (WO 0073955)

Application: WO 2000US14357 20000524 (PCT/WO US0014357)

Priority Application: US 99321495 19990527

Designated States:

(Protection type is "patent" unless otherwise stated - for applications

prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE DK DM DZ EE ES  
FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU  
LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR  
TT TZ UA UG UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 148469

Main International Patent Class: **G06F-017/60**

Fulltext Availability:

Detailed Description

Detailed Description

... required to build the tool and when the tool is needed in the  
application development **schedule** .

The buy decision can still be expensive and requires additional  
investments for training project personnel...complex that the startup and  
shutdown of the environment must be managed carefully, and preferably  
**automated** . This is key to ensuring the integrity of the environment.  
Startup may involve the carefully...

?



15/3,K/1 (Item 1 from file: 348)  
DIALOG(R)File 348:EUROPEAN PATENTS  
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01752676

**Systems and methods for secure transaction management and electronic rights protection**

**Systeme und Verfahren zur gesicherten Transaktionsverwaltung und elektronischem Rechtsschutz**

**Systemes et procedes de gestion de transactions securisees et de protection de droits electroniques**

PATENT ASSIGNEE:

ELECTRONIC PUBLISHING RESOURCES, INC., (976840), 460 Oakmead Parkway,  
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Spahn, Francis J., 2410 Edwards Avenue, El Cerrito California 94530, (US)

van Wie, David M., 1250 Lakeside Drive, Sunnyvale California 94086, (US)

LEGAL REPRESENTATIVE:

Smith, Norman Ian et al (36041), fJ CLEVELAND 40-43 Chancery Lane,  
London WC2A 1JQ, (GB)

PATENT (CC, No, Kind, Date): EP 1431864 A2 040623 (Basic)

APPLICATION (CC, No, Date): EP 2004075701 960213;

PRIORITY (CC, No, Date): US 388107 950213

DESIGNATED STATES: AT; BE; CH; DE; DK; ES; FR; GB; GR; IE; IT; LI; LU; MC;  
NL; PT; SE

RELATED PARENT NUMBER(S) - PN (AN):

EP 861461 (EP 96922371)

INTERNATIONAL PATENT CLASS: G06F-001/00

ABSTRACT WORD COUNT: 151

NOTE:

Figure number on first page: 77

LANGUAGE (Publication,Procedural,Application): English; English; English

FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS A	(English)	200426	1450
SPEC A	(English)	200426	166929
Total word count - document A			168379
Total word count - document B			0
Total word count - documents A + B			168379

INTERNATIONAL PATENT CLASS: G06F-001/00

...SPECIFICATION accommodate the evolving needs of, and agreements among, themselves. VDE does not require electronic content **providers** and users to modify their business practices and personal preferences to conform to a metering...reflect the actual requirements of a user for information and is more flexible than being **limited** to a single, or a few, high level, (e.g. product, document, database record) predetermined... horizontal bar) depending on an application programmer's implementation decision, and/or the type of **electronic** appliance 600. The **Notification** Service Manager 740 may be implemented within API 682. These components interface with Notification Service...

15/3,K/2 (Item 2 from file: 348)  
DIALOG(R)File 348:EUROPEAN PATENTS  
(c) 2005 European Patent Office. All rts. reserv.

01276898

CONTENTS MANAGEMENT SYSTEM, DEVICE, METHOD, AND PROGRAM STORAGE MEDIUM  
INHALTSVERWALTUNGSSYSTEM, VORRICHTUNG, VERFAHREN UND PROGRAMMSPEICHERMEDIUM  
SYSTEME, DISPOSITIF, PROCEDE ET SUPPORT DE PROGRAMME POUR LA GESTION DE  
CONTENUS

PATENT ASSIGNEE:

Sony Corporation, (214028), 7-35, Kitashinagawa 6-chome, Shinagawa-ku,  
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LEGAL REPRESENTATIVE:

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PATENT (CC, No, Kind, Date): EP 1128598 A1 010829 (Basic)  
WO 200119017 010315

APPLICATION (CC, No, Date): EP 2000956997 000907; WO 2000JP6089 000907

PRIORITY (CC, No, Date): JP 99253660 990907; JP 99253661 990907; JP  
99253662 990907; JP 99253663 990907; JP 99260638 990914; JP 99264082  
990917; JP 99265866 990920

DESIGNATED STATES: DE; FR; GB

EXTENDED DESIGNATED STATES: AL; LT; LV; MK; RO; SI

INTERNATIONAL PATENT CLASS: H04L-009/32; G06F-015/00 ; H04N-005/91;  
G11B-020/10; G10K-015/04; H04N-007/167

ABSTRACT WORD COUNT: 172

NOTE:

Figure number on first page: 0020

LANGUAGE (Publication,Procedural,Application): English; English; Japanese

FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS A	(English)	200135	29406
SPEC A	(English)	200135	83907
Total word count - document A			113313
Total word count - document B			0
Total word count - documents A + B			113313

...INTERNATIONAL PATENT CLASS: G06F-015/00

...SPECIFICATION number contents can be reproduced is limited), an  
unlimited copying right (a right without any limit on a period and  
the number of times of copying contents), a copying right with limited  
number of times (a right with limit on the number of times of copying  
contents) (as a copying right, there are a...apparatus is embedded in  
each apparatus when the apparatus is shipped from a factory, the  
electronic distribution service center 1 transfers the data concerning  
the public key certificate of each apparatus...

15/3,K/3 (Item 1 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT

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01185040 \*\*Image available\*\*

**AIRLINE TICKET PAYMENT AND RESERVATION SYSTEM AND METHODS**

**SYSTEME ET PROCEDES DE RESERVATION ET DE PAIEMENT DE BILLETS D'AVION**

Patent Applicant/Assignee:

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80112-5939, US, US (Residence), US (Nationality), (For all designated  
states except: US)

Patent Applicant/Inventor:

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(Residence), US (Nationality), (Designated only for: US)  
ALGIENE Kenneth, 9347 W. Vandeventor Drive, Littleton, Colorado 80128, US  
, US (Residence), US (Nationality), (Designated only for: US)  
SAYOR Thomas B, 7290 Forrest Ridge Circle, Castle Rock, Colorado 80108,  
US, US (Residence), US (Nationality), (Designated only for: US)  
VIALPANDO Sharon K, 7768 Barkway Court, Lone Tree, Colorado 80124, US, US  
(Residence), US (Nationality), (Designated only for: US)

Legal Representative:

GIBBY Darin J (et al) (agent), Townsend and Townsend and Crew LLP, Two  
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Patent and Priority Information (Country, Number, Date):

Patent: WO 2004107096 A2 20041209 (WO 04107096)  
Application: WO 2004US12630 20040422 (PCT/WO US04012630)  
Priority Application: US 2003444111 20030521; US 2004767365 20040128

Designated States:

(All protection types applied unless otherwise stated - for applications  
2004+)

AE AG AL AM AT AU AZ BA BB BG BR BW BY BZ CA CH CN CO CR CU CZ DE DK DM  
DZ EC EE EG ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC  
LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NA NI NO NZ OM PG PH PL PT RO  
RU SC SD SE SG SK SL SY TJ TM TN TR TT TZ UA UG US UZ VC VN YU ZA ZM ZW  
(EP) AT BE BG CH CY CZ DE DK EE ES FI FR GB GR HU IE IT LU MC NL PL PT RO  
SE SI SK TR  
(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG  
(AP) BW GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW  
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 17839

Main International Patent Class: **G06F**

Fulltext Availability:

Detailed Description

Detailed Description

... 618). This notification may occur in a variety of ways, including for  
example, by an **electronic notification** from payment provider control  
130 to merchant control 140. This notification may require an inquiry...  
time limit by which the consumer must make payment. The transaction  
request would include this **time limit** so payment **provider** control  
130 could determine if the consumer timely paid.

[0105]

AnotlierexampleoftheusefulnessoftheembodimentsliowninFig.6willnowbe  
described. In some...

...716) and receives the receipt or conffinnation (block 720). In this

embodiment, the receipt or **confirmation** may comprise an **electronic** ticket or e-ticket. The electronic ticket may then be returned to the airline at...

...like.

101141

In this embodiment, the merchant desires to place a time limit on the transaction by which the consumer must pay for the goods or service. This **time limit** preferably is entered into payment **provider** control 130 (block 812). The merchant then provides the consumer with a transaction identifier unique...

...delinquent customer with a transaction identifier. The customer then can make payment at the payment **provider** location within the **time limit**. Alternatively, the utility official can stage the transaction using 'POS 1 1 0, and accept...

15/3,K/4 (Item 2 from file: 349)

DIALOG(R) File 349:PCT FULLTEXT

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01054677 \*\*Image available\*\*

**SYSTEM AND METHOD FOR CONDUCTING WEB-BASED FINANCIAL TRANSACTIONS IN CAPITAL MARKETS**

**SYSTEME ET PROCEDE PERMETTANT D'EFFECTUER DES TRANSACTIONS FINANCIERES SUR LE WEB DANS DES MARCHES FINANCIERS**

Patent Applicant/Assignee:

INTEGRAL DEVELOPMENT CORPORATION, 2027 Stierlin Court, Mountain View, CA 94043, US, US (Residence), US (Nationality), (For all designated states except: US)

Patent Applicant/Inventor:

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TOLAT Viral V, 2148 Harkins Avenue, Menlo Park, CA 94025, US, US (Residence), US (Nationality), (Designated only for: US)

REES Stephen, Flat 2, The Oak Knoll Hill, Sneyd Park, Bristol BS9 1QU, GB, GB (Residence), GB (Nationality), (Designated only for: US)

Legal Representative:

CHIEN-WEI Chris Chou (agent), Oppenheimer Wolff & Donnelly LLP, 45 South Seventh Street, Suite 3300, Minneapolis, MN 55402, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200383602 A2-A3 20031009 (WO 0383602)

Application: WO 2002US9106 20020322 (PCT/WO US02009106)

Priority Application: WO 2002US9106 20020322

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ  
EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS  
LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ  
TM TR TT TZ UA UG US UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 58361

Main International Patent Class: G06F-017/60

Fulltext Availability:

Detailed Description

#### Detailed Description

... Price Request Message element 1835 describes a message used by the CFOWeb System for semi- **automated** pricing to **notify** the ...Price Response Message element 1840 describes a message used by the Connect Processor for semi- **automated** pricing to **notify** the CFOWeb ...Request 69

Message 3340 is a message used by the CFOWeb System 3280 for semi- **automated** pricing to **notify** the Connect Processor 3275 that a Member is requesting a price quote for a request...a Provider to set a filter that indicates whether the Provider desires to receive an **electronic** mail **notification** from the system each time a Member submits a pricing request for a particular type...67). By clicking radio button 4010, the Member can specify whether the system will (i) **electronically** **notify** the Member when there are changes to a request (e.&., expiration or new price quote...84). By clicking radio button 8260, the Provider can specify whether the system will (i) **electronically** **notify** the Provider when there are changes to a request (e.

expiration or modification) so that...the form of a product matrix (including product (e.&., FX Spot), price or rate, currency, **Provider** , transaction **limits** , expiration date/ **time** ), may also include a filter to display only the "best" price for a particular type...

15/3,K/5 (Item 3 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00853824

#### A MULTILINGUAL ON-LINE INCENTIVE-BASED REAL-TIME AUCTION MARKETPLACE METHOD AND SYSTEM

#### PROCEDE ET SYSTEME DE PLACE DE MARCHÉ ELECTRONIQUE AUX ENCHERES MULTILINGUE EN LIGNE ET EN TEMPS REEL FONDE SUR LA RECOMPENSE

Patent Applicant/Assignee:

ORBIS ONLINE INC, Suite 200, 400 N. Loop 1604 E., San Antonio, TX 78232, US, US (Residence), US (Nationality), (For all designated states except: US)

Patent Applicant/Inventor:

MENDEZ Samuel J, Suite 200, 400 N. Loop 1604 E., San Antonio, TX 78232, US, US (Residence), US (Nationality), (Designated only for: US)

STRADER James D, Suite 200, 400 N. Loop 1604 E., San Antonio, TX 78232, US, US (Residence), US (Nationality), (Designated only for: US)

Legal Representative:

UNGERMAN Mark E (agent), Fulbright & Jaworski, L.L.P., 801 Pennsylvania Avenue, N.W., Washington, DC 20004-2615, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200186541 A1 20011115 (WO 0186541) .

Application: WO 2000US28617 20001016 (PCT/WO US0028617)

Priority Application: US 2000202633 20000509; US 2000203455 20000511; US 2000203921 20000512; US 2000159672 20001015

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ DE DK DM DZ EE  
ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT  
LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM

TR TT TZ UA UG US UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 10203

Main International Patent Class: G06F-017/60

Fulltext Availability:

Detailed Description

Detailed Description

... bid, the auction close fee may be debited from a seller's credit card.

Upon **electronic notification** of success of the transaction, the distribution percentages may be credited directly to the up...member management screen, which may be a graphic representation of the own-line genealogies. Each **registered** member (or **non** -human affiliated

29

The **service provider** may generate reports for the affiliates/independent contractors.

For example, referrals generated or cominission generated...

15/3,K/6 (Item 4 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00806392

TECHNOLOGY SHARING DURING ASSET MANAGEMENT AND ASSET TRACKING IN A NETWORK-BASED SUPPLY CHAIN ENVIRONMENT AND METHOD THEREOF

PARTAGE TECHNOLOGIQUE LORS DE LA GESTION ET DU SUIVI DU PARC INFORMATIQUE DANS UN ENVIRONNEMENT DU TYPE CHAINE D'APPROVISIONNEMENT RESEAUTE, ET PROCEDE ASSOCIE

Patent Applicant/Assignee:

ACCENTURE LLP, 1661 Page Mill Road, Palo Alto, CA 94304, US, US

(Residence), US (Nationality)

Inventor(s):

MIKURAK Michael G, 108 Englewood Blvd., Hamilton, NJ 08610, US,

Legal Representative:

HICKMAN Paul L (agent), Oppenheimer Wolff & Donnelly, LLP, 38th Floor, 2029 Century Park East, Los Angeles, CA 90067-3024, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200139086 A2 20010531 (WO 0139086)

Application: WO 2000US32310 20001122 (PCT/WO US0032310)

Priority Application: US 99444653 19991122; US 99447623 19991122

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ DE DK DM DZ EE ES  
FI GB GE GH GM HR HU ID IL IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA  
MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT TZ  
UA UG UZ VN YU ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English  
Filing Language: English  
Fulltext Word Count: 156214

Main International Patent Class: G06F-017/60  
Fulltext Availability:  
Detailed Description

Detailed Description

... solution template consists of a suite of best of breed third party software products that **automate** problem diagnosis, **notification**, custom-developed reporting, and IP services monitoring. This solution template is a great first step...respect to the minimum level of service. The threshold is preferably chosen such that the **service provider** is allowed enough **time** to cure the service level problem before the minimum service level is reached and the...

15/3,K/7 (Item 5 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
(c) 2004 WIPO/Univentio. All rts. reserv.

00806384

**NETWORK AND LIFE CYCLE ASSET MANAGEMENT IN AN E-COMMERCE ENVIRONMENT AND METHOD THEREOF**  
**GESTION D'ACTIFS DURANT LE CYCLE DE VIE ET EN RESEAU DANS UN ENVIRONNEMENT DE COMMERCE ELECTRONIQUE ET PROCEDE ASSOCIE**

Patent Applicant/Assignee:

ACCENTURE LLP, 1661 Page Mill Road, Palo Alto, CA 94304, US, US  
(Residence), US (Nationality)

Inventor(s):

MIKURAK Michael G, 108 Englewood Blvd., Hamilton, NJ 08610, US,

Legal Representative:

HICKMAN Paul L (agent), Oppenheimer Wolff & Donnelly, LLP, 38th Floor,  
2029 Century Park East, Los Angeles, CA 90067-3024, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200139030 A2 20010531 (WO 0139030)

Application: WO 2000US32324 20001122 (PCT/WO US0032324)

Priority Application: US 99444775 19991122; US 99447621 19991122

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CU CZ DE DK DZ EE ES FI GB  
GE GH GM HR HU ID IL IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MD MG MK  
MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT UA UG UZ VN  
YU ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 171499

Main International Patent Class: G06F-017/60  
Fulltext Availability:  
Detailed Description

Detailed Description

... template consists of a suite of best of breed third party software

products that  
53

automate problem diagnosis, notification, custom-developed reporting, and IP services monitoring. This solution template is a great first step ...the customer. For SLA violations, the process supports notifying Problem Handling and for QoS violationsg notifying Service Quality Management 1304.

The aim is to provide effective monitoring. Monitoring and reporting must ...

...problem within the hybrid network is determined. The resolution may include a status report, resolution notification, problem reports, service reconfiguration, trouble notification, service level agreement violations, and/or outage notification. Finally...is received the system analyzes the event and uses it to identify the customer. The notification event is also used to credit the customer if they experience a non-impacting event that breaches the customer's contract. In addition to the system itself generating the

74

notification event, the customer is also able to notify the provider directly should such an event...notification actions. Eachjob is stored as a file in a special notification spool directory.

ill

Notification Actor 4626 - A custom provided sub-component which determines the alert time, source node, and...

15/3,K/8 (Item 6 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
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00806383

COLLABORATIVE CAPACITY PLANNING AND REVERSE INVENTORY MANAGEMENT DURING DEMAND AND SUPPLY PLANNING IN A NETWORK-BASED SUPPLY CHAIN ENVIRONMENT AND METHOD THEREOF  
PLANIFICATION EN COLLABORATION DES CAPACITES ET GESTION ANTICIPEE DES STOCKS LORS DE LA PLANIFICATION DE L'OFFRE ET DE LA DEMANDE DANS UN ENVIRONNEMENT DE CHAINE D'APPROVISIONNEMENT FONDEE SUR LE RESEAU ET PROCEDE ASSOCIE

Patent Applicant/Assignee:

ACCENTURE LLP, 1661 Page Mill Road, Palo Alto, CA 94304, US, US  
(Residence), US (Nationality)

Inventor(s):

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Legal Representative:

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200139029 A2 20010531 (WO 0139029)

Application: WO 2000US32309 20001122 (PCT/WO US0032309)

Priority Application: US 99444655 19991122; US 99444886 19991122

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ DE DK DM DZ EE ES  
FI GB GE GH GM HR HU ID IL IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA



MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT TZ  
UA UG UZ VN YU ZW  
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR  
(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG  
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW  
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 157840

Main International Patent Class: G06F-017/60

Fulltext Availability:

Detailed Description

Detailed Description

... ine. Rather it is merely one

91

kind of piston engine that has one more **limitation** than the piston engine; its piston is made of ceramic. In this case, the object... solution template consists of a suite of best of breed third party software products that **automate** problem diagnosis, **notification**, custom-developed reporting, and IP services

52

solution vision.

Web-Based SLA Reporting Tool - is...number of event lists and views, all of which are highly custornizable by each operator.

**Notification** Spooler 4622 - A custom provided sub-component which spools 'ob-files that which events have...

...the loaded spooled job and initiates notification actions based as specified in the configuration file.

**Notification** actions include alphanumeric pages, trouble tickets, email, and resolution scripts. Multiple notification actions can be...

15/3,K/9 (Item 7 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00799890 \*\*Image available\*\*

**SYSTEM AND METHOD FOR CONDUCTING WEB-BASED FINANCIAL TRANSACTIONS IN CAPITAL MARKETS**

**SYSTEME ET PROCEDE PERMETTANT D'OPERER DES TRANSACTIONS FINANCIERES VIA L'INTERNET SUR LE MARCHE FINANCIER**

Patent Applicant/Assignee:

INTEGRAL DEVELOPMENT CORPORATION, 156 University Avenue, Palo Alto, CA 94301, US, US (Residence), US (Nationality), (For all designated states except: US)

Patent Applicant/Inventor:

SANDHU Harpal, 669 Waverly Place, Palo Alto, CA 94301, US, US (Residence), US (Nationality), (Designated only for: US)

TOLAT Viral V, 2148 Harkins Avenue, Menlo Park, CA 94025, US, US (Residence), US (Nationality), (Designated only for: US)

Legal Representative:

CHOU Chien-Wei (Chris) (et al) (agent), Oppenheimer Wolff & Donnelly LLP, 1400 Page Mill Road, Palo Alto, CA 94304, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200133462 A1 20010510 (WO 0133462)  
Application: WO 2000US30076 20001031 (PCT/WO US0030076)  
Priority Application: US 99162873 19991101

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ DE DK DM DZ EE  
ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT  
LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM  
TR TT TZ UA UG US UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 52016

Main International Patent Class: G06F-017/60

Fulltext Availability:

Claims

Claim

... Price Request Message element 1835 describes a message used by the CFOWeb System for semi- **automated** pricing to **notify** the Connect Processor that a Member is requesting a price quote for a request from...

...Price Response Message element 1840 describes a message used by the Connect Processor for semi- **automated** pricing to **notify** the CFOWeb System that a Provider's internal system has calculated a price quote for ...Price Response Message 3345 is a message used by the Connect  
102

Processor 3275 for - **automated** pricing to **notify** the CFOWeb :in 3280 that a Provider's internal system has calculated a price quote...a Provider to set a filter that indicates whether the Provider desires to receive an **electronic** mail **notification** from the system each time a Member submits a pricing request for a particular type...67). By clicking radio button 4010, the Member can specify whether the system will (i) **electronically** **notify** the Member when there are changes to a request expiration or new price quote) so...84). By clicking radio button 8260, the Provider can specify whether the system will (i) **electronically** **notify** the Provider when there are changes to a request expiration or modification) so that the...in the form of a product matrix (including product FX Spot), price or rate, currency, **Provider** , transaction **limits** , expiration date/ **time** ), may also include a filter to display only the "best" price for a particular type...

15/3,K/10 (Item 8 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
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00418748 \*\*Image available\*\*

**SYSTEMS AND METHODS FOR SECURE TRANSACTION MANAGEMENT AND ELECTRONIC RIGHTS PROTECTION**

**SYSTEMES ET PROCEDES DE GESTION DE TRANSACTIONS SECURISEES ET DE PROTECTION DE DROITS ELECTRONIQUES**

Patent Applicant/Assignee:

INTERTRUST TECHNOLOGIES CORP,

Inventor(s):

GINTER Karl L,  
SHEAR Victor H,  
SIBERT W Olin,  
SPAHN Francis J,  
VAN WIE David M,

Patent and Priority Information (Country, Number, Date):

Patent: WO 9809209 A1 19980305  
Application: WO 97US15243 19970829 (PCT/WO US9715243)  
Priority Application: US 96706206 19960830

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AL AM AT AU AZ BA BB BG BR BY CA CH CN CU CZ DE DK EE ES FI GB GE GH HU  
IL IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MD MG MK MN MW MX NO NZ PL  
PT RO RU SD SE SG SI SK SL TJ TM TR TT UA UG UZ VN YU ZW GH KE LS MW SD  
SZ UG ZW AM AZ BY KG KZ MD RU TJ TM AT BE CH DE DK ES FI FR GB GR IE IT  
LU MC NL PT SE BF BJ CF CG CI CM GA GN ML MR NE SN TD TG

Publication Language: English

Fulltext Word Count: 195626

Main International Patent Class: G06F-001/00

Fulltext Availability:

Detailed Description

Detailed Description

... secured. VDE can, for example, securely control  
electronic currency, payments, and/or credit management  
(including **electronic** credit and/or currency receipt,  
disbursement, encumbering, and/or allocation) using such a  
01 secure...as in other containers at remote sites.

Container 302 may reference items available at different **times**  
or only during **limited times**. Some items may be too large to  
store Nvithin container 302. Items may, for example...s code- depending  
on an apphcation  
programmer's implementation decision, and/or the type of  
**electronic** appliance 600. The **Notification** Service Manager 740  
may be implemented within API 682. These components  
interface with Notification Service...

15/3,K/11 (Item 9 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00344642

**SYSTEMS AND METHODS FOR SECURE TRANSACTION MANAGEMENT AND ELECTRONIC RIGHTS  
PROTECTION**

**SYSTEMES ET PROCEDES DE GESTION SECURISEE DE TRANSACTIONS ET DE PROTECTION  
ELECTRONIQUE DES DROITS**

Patent Applicant/Assignee:

ELECTRONIC PUBLISHING RESOURCES INC,

Inventor(s):

GINTER Karl L,  
SHEAR Victor H,  
SPAHN Francis J,  
VAN WIE David M,

Patent and Priority Information (Country, Number, Date):

Patent: WO 9627155 A2 19960906  
Application: WO 96US2303 19960213 (PCT/WO US9602303)

Priority Application: US 95388107 19950213

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AL AM AT AU AZ BB BG BR BY CA CH CN CZ DE DK EE ES FI GB GE HU IS JP KE  
KG KP KR KZ LK LR LS LT LU LV MD MG MK MN MW MX NO NZ PL PT RO RU SD SE  
SG SI SK TJ TM TR TT UA UG UZ VN KE LS MW SD SZ UG AZ BY KG KZ RU TJ TM  
AT BE CH DE DK ES FR GB GR IE IT LU MC NL PT SE BF BJ CF CG CI CM GA GN  
ML MR NE SN TD TG

Publication Language: English

Fulltext Word Count: 207972

Main International Patent Class: G06F-001/00

International Patent Class: G06F-17:60

Fulltext Availability:

Detailed Description

Detailed Description

... BPEs rather VDE hardware elements and interoperate,  
for example, with VDE end-users and content **providers** . VDE  
components together comprise a configurable, consistent, secure  
and "trusted" architecture for distributed, asynchronous control...  
auditors, such as to one  
or more independent clearinghouses and then back  
to the content **providers** , including content creators.

The same and/or different pathways employed for  
certain content handling, and...icon selection,  
and/or prompting for method parameter data (such  
as identification information, prices, budget **limits** ,  
- 75

dates, **periods** of time, access rights to specific  
content, etc.) that supply appropriate and/or  
necessary data...take detailed advantage of VDE functions 604. Because of  
the  
"transparency" features of ROS 602, **non** -VDE aware applications  
608b (e.g., applications not specifically designed for VDE 100)  
can also...and  
Communications Manager 776.

The types of services provided by HPE 655, SPE 503, User  
**Notification** 686, API 742 and Redirector 684 have already been  
described above. Here is a brief...s code- depending on an application  
programm&s implementation decision, and/or the type of  
**electronic** appliance 600. The **Notification** Service Manager 740  
may be implemented within API 682. These components  
interface with Notification Service...

?

6/3,K/1 (Item 1 from file: 348)  
DIALOG(R)File 348:EUROPEAN PATENTS  
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01310031

INTEGRATING A DIGITAL SIGNATURE SERVICE INTO A DATABASE  
INTEGRIERUNG EINES DIGITALEN UNTERZEICHNUNGSSERVICES IN EINE DATENBANK  
INTEGRATION D'UN SERVICE DE SIGNATURE NUMERIQUE DANS UNE BASE DE DONNEES  
PATENT ASSIGNEE:

Accela . com , Inc., (3254540), 701 Gateway Blvd., Suite 151, S. San  
Francisco, CA 94080, (US), (Applicant designated States: all

INVENTOR:

SIT, Ho, Wing, 66 Corte Del Caballo, Moraga, CA 94556, (US)

KINNIS, Tony, F., 127 Welch, Murray, KY 42071, (US)

PATENT (CC, No, Kind, Date):

WO 2001041354 010607

APPLICATION (CC, No, Date): EP 2000991497 001122; WO 2000US42266 001122

PRIORITY (CC, No, Date): US 451575 991130

DESIGNATED STATES: AT; BE; CH; CY; DE; DK; ES; FI; FR; GB; GR; IE; IT; LI;  
LU; MC; NL

EXTENDED DESIGNATED STATES: AL; LT; LV; MK; RO; SI

INTERNATIONAL PATENT CLASS: G06F-001/00

LANGUAGE (Publication,Procedural,Application): English; English; English

PATENT ASSIGNEE:

Accela . com , Inc...

6/3,K/2 (Item 2 from file: 348)  
DIALOG(R)File 348:EUROPEAN PATENTS  
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01268656

A DIGITAL SIGNATURE SERVICE  
DIENST ZUR GENERIERUNG DIGITALER SIGNATUREN  
SERVICE DE SIGNATURE NUMERIQUE  
PATENT ASSIGNEE:

Accela . com , Inc., (3254540), 701 Gateway Blvd., Suite 151, S. San  
Francisco, CA 94080, (US), (Applicant designated States: all

INVENTOR:

KINNIS, Tony, F., 127 Welch, Murray, KY 42071, (US)

SIT, Ho, Wing, 66 Corte Del Caballo, Moraga, CA 94556, (US)

PATENT (CC, No, Kind, Date):

WO 2001013574 010222

APPLICATION (CC, No, Date): EP 2000954071 000815; WO 2000US22320 000815

PRIORITY (CC, No, Date): US 375475 990816

DESIGNATED STATES: AT; BE; CH; CY; DE; DK; ES; FI; FR; GB; GR; IE; IT; LI;  
LU; MC; NL

EXTENDED DESIGNATED STATES: AL; LT; LV; MK; RO; SI

INTERNATIONAL PATENT CLASS: H04L-009/32; H04L-029/06

LANGUAGE (Publication,Procedural,Application): English; English; English

PATENT ASSIGNEE:

Accela . com , Inc...

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DIALOG(R)File 349:PCT FULLTEXT  
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00779964      \*\*Image available\*\*

**A DIGITAL SIGNATURE SERVICE**

**SERVICE DE SIGNATURE NUMERIQUE**

Patent Applicant/Assignee:

ACCELA COM INC, 701 Gateway Blvd., Suite 151, S. San Francisco, CA  
94080, US, US (Residence), US (Nationality), (For all designated states  
except: US

Patent Applicant/Inventor:

KINNIS Tony F, 127 Welch, Murray, KY 42071, US, US (Residence), US  
(Nationality), (Designated only for: US )  
SIT Ho Wing, 66 Corte Del Caballo, Moraga, CA 94556, US, US (Residence),  
US (Nationality), (Designated only for: US )

Legal Representative:

STATTLER John, Stattler Johansen & Adeli LLP, P.O. Box 51860, Palo Alto,  
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Patent and Priority Information (Country, Number, Date):

Patent: WO 200113574 A1 20010222 (WO 0113574)  
Application: WO 2000US22320 20000815 (PCT/WO US0022320)  
Priority Application: US 99375475 19990816

Designated States:

(Protection type is "patent" unless otherwise stated - for applications  
prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ DE DK DM DZ EE  
ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT  
LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM  
TR TT TZ UA UG US UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 8600

Patent Applicant/Assignee:

ACCELA COM INC...

File 344:Chinese Patents Abs Aug 1985-2004/May  
          (c) 2004 European Patent Office  
 File 347:JAPIO Nov 1976-2004/Aug(Updated 041203)  
          (c) 2004 JPO & JAPIO  
 File 350:Derwent WPIX 1963-2005/UD,UM &UP=200501  
          (c) 2005 Thomson Derwent  
 File 348:EUROPEAN PATENTS 1978-2005/Jan W01  
          (c) 2005 European Patent Office  
 File 349:PCT FULLTEXT 1979-2002/UB=20041230,UT=20041223  
          (c) 2004 WIPO/Univentio  
 File 256:TecInfoSource 82-2004/Dec  
          (c) 2004 Info.Sources Inc  
 File 2:INSPEC 1969-2004/Dec W2  
          (c) 2004 Institution of Electrical Engineers  
 File 35:Dissertation Abs Online 1861-2004/Dec  
          (c) 2004 ProQuest Info&Learning  
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          (c) 2005 BLDSC all rts. reserv.  
 File 99:Wilson Appl. Sci & Tech Abs 1983-2004/Nov  
          (c) 2004 The HW Wilson Co.  
 File 583:Gale Group Globalbase(TM) 1986-2002/Dec 13  
          (c) 2002 The Gale Group  
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          (c) 2005 The New York Times  
 File 475:Wall Street Journal Abs 1973-2005/Jan 06  
          (c) 2005 The New York Times  
 File 16:Gale Group PROMT(R) 1990-2005/Jan 07  
          (c) 2005 The Gale Group  
 File 148:Gale Group Trade & Industry DB 1976-2005/Jan 07  
          (c)2005 The Gale Group  
 File 160:Gale Group PROMT(R) 1972-1989  
          (c) 1999 The Gale Group  
 File 275:Gale Group Computer DB(TM) 1983-2005/Jan 07  
          (c) 2005 The Gale Group  
 File 621:Gale Group New Prod.Annou.(R) 1985-2005/Jan 07  
          (c) 2005 The Gale Group  
 File 636:Gale Group Newsletter DB(TM) 1987-2005/Jan 07  
          (c) 2005 The Gale Group  
 File 9:Business & Industry(R) Jul/1994-2005/Jan 06  
          (c) 2005 The Gale Group  
 File 15:ABI/Inform(R) 1971-2005/Jan 07  
          (c) 2005 ProQuest Info&Learning  
 File 20:Dialog Global Reporter 1997-2005/Jan 07  
          (c) 2005 The Dialog Corp.  
 File 95:TEME-Technology & Management 1989-2004/Jun W1  
          (c) 2004 FIZ TECHNIK  
 File 476:Financial Times Fulltext 1982-2005/Jan 07  
          (c) 2005 Financial Times Ltd  
 File 610:Business Wire 1999-2005/Jan 07  
          (c) 2005 Business Wire.  
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          (c) 2005 PR Newswire Association Inc  
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          (c) 2005 McGraw-Hill Co. Inc  
 File 634:San Jose Mercury Jun 1985-2004/Dec 31  
          (c) 2005 San Jose Mercury News  
 File 810:Business Wire 1986-1999/Feb 28  
          (c) 1999 Business Wire  
 File 813:PR Newswire 1987-1999/Apr 30  
          (c) 1999 PR Newswire Association Inc  
 File 8:Ei Compendex(R) 1970-2005/Dec W4

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File 94:JICST-EPlus 1985-2005/Dec W1  
(c)2005 Japan Science and Tech Corp(JST)  
File 6:NTIS 1964-2005/Jan W1  
(c) 2005 NTIS, Intl Cpyrght All Rights Res  
File 34:SciSearch(R) Cited Ref Sci 1990-2005/Jan W1  
(c) 2005 Inst for Sci Info  
File 434:SciSearch(R) Cited Ref Sci 1974-1989/Dec  
(c) 1998 Inst for Sci Info  
File 7:Social SciSearch(R) 1972-2005/Jan W1  
(c) 2005 Inst for Sci Info

Set	Items	Description
S1	97663	(ORDER? OR REQUEST? OR DEMAND?) (3N) (APPOINTMENT? OR SCHEDULE? OR SCHEDULE? OR CALENDAR?)
S2	987209	(ORDER? OR REQUEST? OR DEMAND?) (3N) (SERVICE OR SERVICES)
S3	2008418	(INTERNET() SERVICE OR SERVICE() PROVIDER? OR WEBHOST? OR WEB() HOST? OR ISP)
S4	19247	(UN OR NON) (3N) REGISTER?
S5	765002	LIMIT? (3N) (BASIS OR TIME OR TIMES OR DURATION? OR PERIOD OR PERIODS)
S6	26584	(S1 OR S2) (5N) S3
S7	0	S6(5N) S4
S8	3	S6(5N) S5
S9	3	RD (unique items)



9/3,K/1 (Item 1 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
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01115087 \*\*Image available\*\*

**A SYSTEM AND METHOD FOR EFFICIENT CALL MANAGEMENT FOR DIRECTORY ASSISTANCE SERVICES**

**SYSTEME ET PROCEDE DE GESTION EFFICACE DES APPELS POUR DES SERVICES D'ASSISTANCE-ANNUAIRE**

Patent Applicant/Assignee:

GRAPE TECHNOLOGY GROUP INC, 3864 Courtney Street, Suite 411, Bethlehem, PA 18062, US, US (Residence), US (Nationality), (For all designated states except: US)

Patent Applicant/Inventor:

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WEILAND Franklin, 9 Wetnerburn way, Greensboro, NC 27410, US, US (Residence), US (Nationality), (Designated only for: US)

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Legal Representative:

SOFER Joseph (agent), Sofer & Haroun L.L.P., 317 Madison Avenue, Suite 910, New York, NY 10017, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200436878 A2-A3 20040429 (WO 0436878)

Application: WO 2003US32990 20031016 (PCT/WO US03032990)

Priority Application: US 2002418739 20021016

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ  
EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR  
LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ OM PH PL PT RO RU SC SD SE SG  
SK SL TJ TM TN TR TT TZ UA UG US UZ VC VN YU ZA ZM ZW  
(EP) AT BE BG CH CY CZ DE DK EE ES FI FR GB GR HU IE IT LU MC NL PT RO SE  
SI SK TR  
(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG  
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW  
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 14150

Fulltext Availability:

Detailed Description

Detailed Description

... for the programm-iiing of multiple  
outbound routes for each call depending on, but not limited to, the  
time of day, 1 5 the service provider 26 of the requester 4, the  
service provider 26 of subscriber 6, corresponding rates for each  
service provider 26 and the NPA/NXX...

9/3,K/2 (Item 2 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
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01028915 \*\*Image available\*\*

COMMUNICATION ASSISTANCE SYSTEM AND METHOD  
PROCEDE ET SYSTEME D'ASSISTANCE DE COMMUNICATION

Patent Applicant/Assignee:

GRAPE TECHNOLOGY GROUP INC, 3864 Courtney Street, Suite 411, Bethlehem,  
PA 18017, US, US (Residence), US (Nationality), (For all designated  
states except: US)

Patent Applicant/Inventor:

PINES Robert, 136 East 79th Street, PH-15A, New York, NY 10021, US, US  
(Residence), US (Nationality), (Designated only for: US)

BLAKENEY John, 7360 Sweetwood Drive, Macungie, PA 18062, US, US  
(Residence), US (Nationality), (Designated only for: US)

BAUMEISTER Christine, 429 Windsor Drive, Harleysville, PA 19438, US, US  
(Residence), US (Nationality), (Designated only for: US)

Legal Representative:

SOFER Joseph (agent), Sofer & Haroun L.L.P., Suite 910, 317 Madison  
Avenue, New York, NY 10017, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200358926 A1 20030717 (WO 0358926)

Application: WO 2002US41817 20021231 (PCT/WO US0241817)

Priority Application: US 2002345674 20020102

Designated States:

(Protection type is "patent" unless otherwise stated - for applications  
prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ  
EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR  
LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ OM PH PL PT RO RU SD SE SG SK  
SL TJ TM TN TR TT TZ UA UG US UZ VN YU ZA ZM ZW

(EP) AT BE BG CH CY CZ DE DK EE ES FI FR GB GR IE IT LU MC NL PT SE SI SK  
TR

(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 11613

Fulltext Availability:

Detailed Description

Detailed Description

... allows for the programming of multiple  
outbound routes for each call depending on, but not **limited** to, the  
**time** of day, the **service provider** 26 of the **requester** 4, the  
**service provider** 26 of device 6, 1 5 corresponding rates for each  
service provider 26 and time...

9/3,K/3 (Item 3 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00822599 \*\*Image available\*\*

COMMUNICATION ASSISTANCE SYSTEM AND METHOD  
PROCEDE ET SYSTEME D'ASSISTANCE DE COMMUNICATION

Patent Applicant/Assignee:

INFONXX INC, Suite 411, 3864 Courtney Street, Bethlehem, PA 18062, US, US  
(Residence), US (Nationality), (For all designated states except: US)

Patent Applicant/Inventor:

PINES Robert, 136 E. 79th Street, PH-15A, New York, NY 10021, US, US  
(Residence), US (Nationality), (Designated only for: US)

MARWELL Evan, 23 West 12th Street, New York, NY 10011, US, US (Residence)

, US (Nationality), (Designated only for: US)  
 BLAKENEY John, 7630 Sweetwood Drive, Macungie, PA 18062, US, US  
 (Residence), US (Nationality), (Designated only for: US)  
 BAUMEISTER Christine, 429 Windsor Drive, Harleysville, PA 19438, US, US  
 (Residence), US (Nationality), (Designated only for: US)  
 Legal Representative:  
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 AE AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE DK DM EE ES FI GB  
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 MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA  
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 (EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR  
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 Publication Language: English  
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 Fulltext Word Count: 24349  
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 Detailed Description

Detailed Description  
 ... allows for the programming of multiple  
 outbound routes for each call depending on, but not **limited** to, the  
**time** of day, the **Service Provider** 26 of the **Requester** 4, the  
**Service Provider** 26 of Wireless Apparatus 6, corresponding rates for  
 each Service Provider and time of...

STN Search

=> d hist

(FILE 'HOME' ENTERED AT 15:28:49 ON 07 JAN 2005)

FILE 'CONFSCI' ENTERED AT 15:28:55 ON 07 JAN 2005

L1	15 S	(ORDER? OR REQUEST? OR DEMAND?) (3N) (APPOINTMENT? OR SCHEDULI
L2	89 S	(INTERNET()SERVICE OR SERVICE() PROVIDER? OR WEBHOST? OR WEB()
L3	0 S	L1 AND L2

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Set	Items	Description
S1	100759	(ONLINE OR ON()LINE OR ELECTRONIC? OR AUTOMATE? OR COMPUTE-RI?) (5N) (APPOINTMENT? OR SCHEDULING OR SCHEDULE? OR CALENDAR?)
S2	1565	S1(5N) ((INTERNET()SERVICE OR SERVICE) ()PROVIDER? OR PROVIDER? OR WEBHOST? OR WEB()HOST? OR ISP)
S3	14313	(UN OR NON) (3N)REGISTER?
S4	491411	LIMIT?(3N) (BASIS OR TIME OR TIMES OR DURATION? OR PERIOD OR PERIODS)
S5	31815	(ELECTRONIC? OR AUTOMATE? OR COMPUTERI?) (3N) (NOTIFICATION? OR NOTICE OR NOTICES OR ANNOUNCEMENT? OR NOTIFY? OR CONFIRM? - OR ACKNOWLEDG?)
S6	389	ACCELA()COM? OR .ACCELA.COM?.
S7	273	AU=(TAM, T? OR TAM T? OR MOK, R? OR MOK R? OR LUK, S? OR L-UK S?)
S8	0	S2(S)S3
S9	9	S2(S) (S4 OR S5)
S10	4	RD (unique items)

10/3,K/1 (Item 1 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
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10983689 Supplier Number: 112789723 (USE FORMAT 7 FOR FULLTEXT)  
**Netegrity Helps Make Secure Federation a Reality.**  
Business Wire, p5185  
Feb 2, 2004  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 1158

... to safely email information such as prescription information, records and files, lab reports, statements, and **appointment confirmations electronically** to patients and other medical providers and business partners. Sigaba architecture is based on secure federated messaging via e-mail, instant...

10/3,K/2 (Item 1 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
(c) 2005 The Dialog Corp. All rts. reserv.

33614276 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
**Netegrity: Netegrity helps make secure federation a reality; Works with Phaos, Ping Identity, and Sigaba to enable secure, federated applications**  
M2 PRESSWIRE  
February 02, 2004  
JOURNAL CODE: WMPR LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 1097

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... to safely email information such as prescription information, records and files, lab reports, statements, and **appointment confirmations electronically** to patients and other medical providers and business partners. Sigaba architecture is based on secure federated messaging via e-mail, instant...

10/3,K/3 (Item 2 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
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30618596 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
**Blue Cross and Blue Shield of Massachusetts Selects Sigaba for Secure Messaging**  
BUSINESS WIRE  
August 11, 2003  
JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 859

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... email or IM -- information such as prescription information, records and files, lab reports, statements, and **appointment confirmations electronically** to patients and other medical providers and business partners.

Sigaba secure messaging will also safeguard and manage the handling

and transmission...

10/3,K/4 (Item 1 from file: 610)  
DIALOG(R)File 610:Business Wire  
(c) 2005 Business Wire. All rts. reserv.

00944429 20030811223B0993 (USE FORMAT 7 FOR FULLTEXT)  
Blue Cross and Blue Shield of Massachusetts Selects Sigaba for Secure  
Messaging-Provides Easy and Affordable Sigaba Secure Communications  
Solutions for Fast HIPAA Compliance and Privacy Protection Throughout the  
"Healthcare...  
Business Wire  
Monday, August 11, 2003 08:29 EDT  
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT  
DOCUMENT TYPE: NEWSWIRE  
WORD COUNT: 890

TEXT:  
...email or IM --  
information such as prescription information, records and files, lab  
reports,  
statements, and appointment confirmations electronically to patients  
and other  
medical providers and business partners.